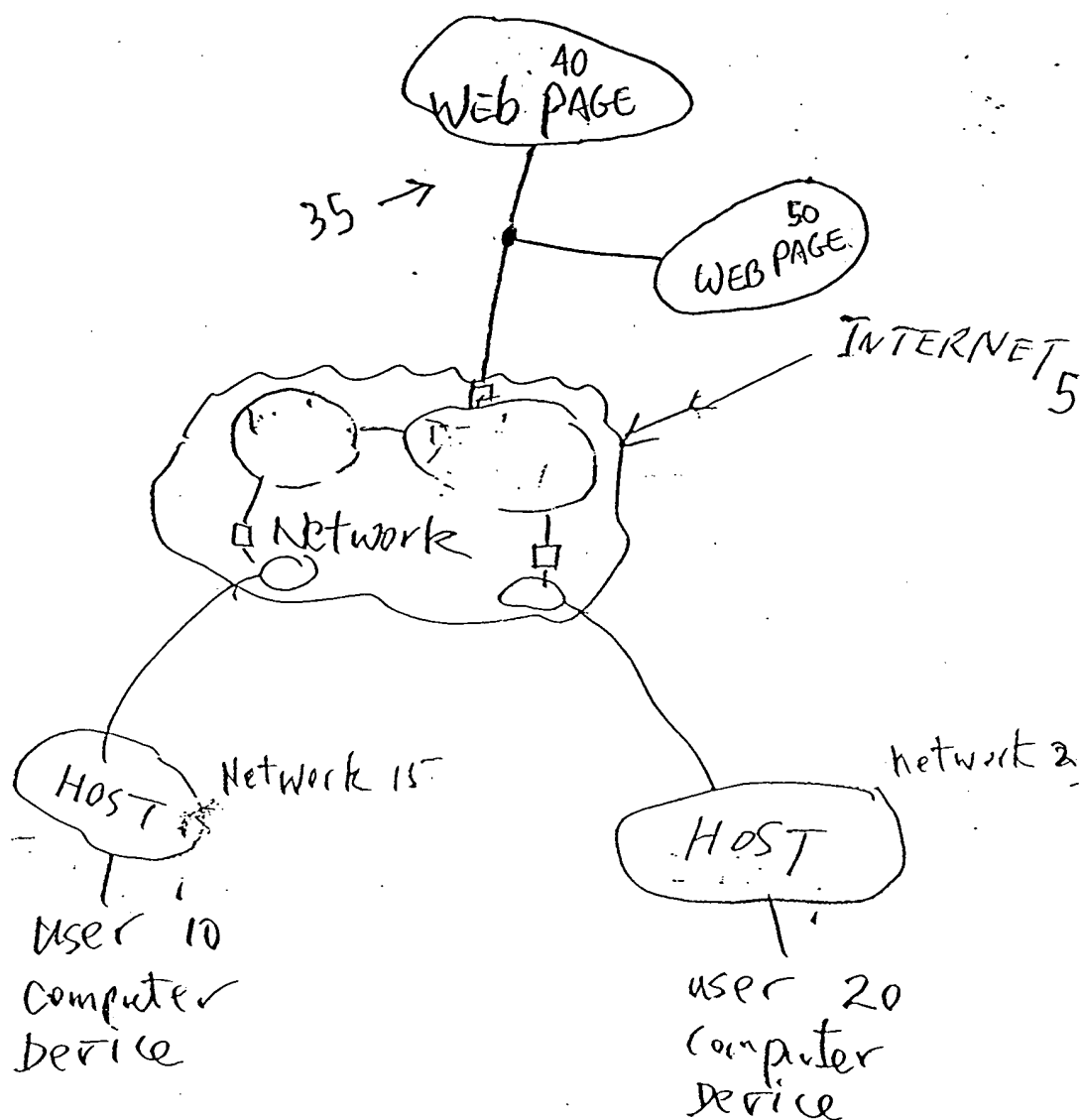


00000000000000000000



(PRIOR ART)

Fig 1

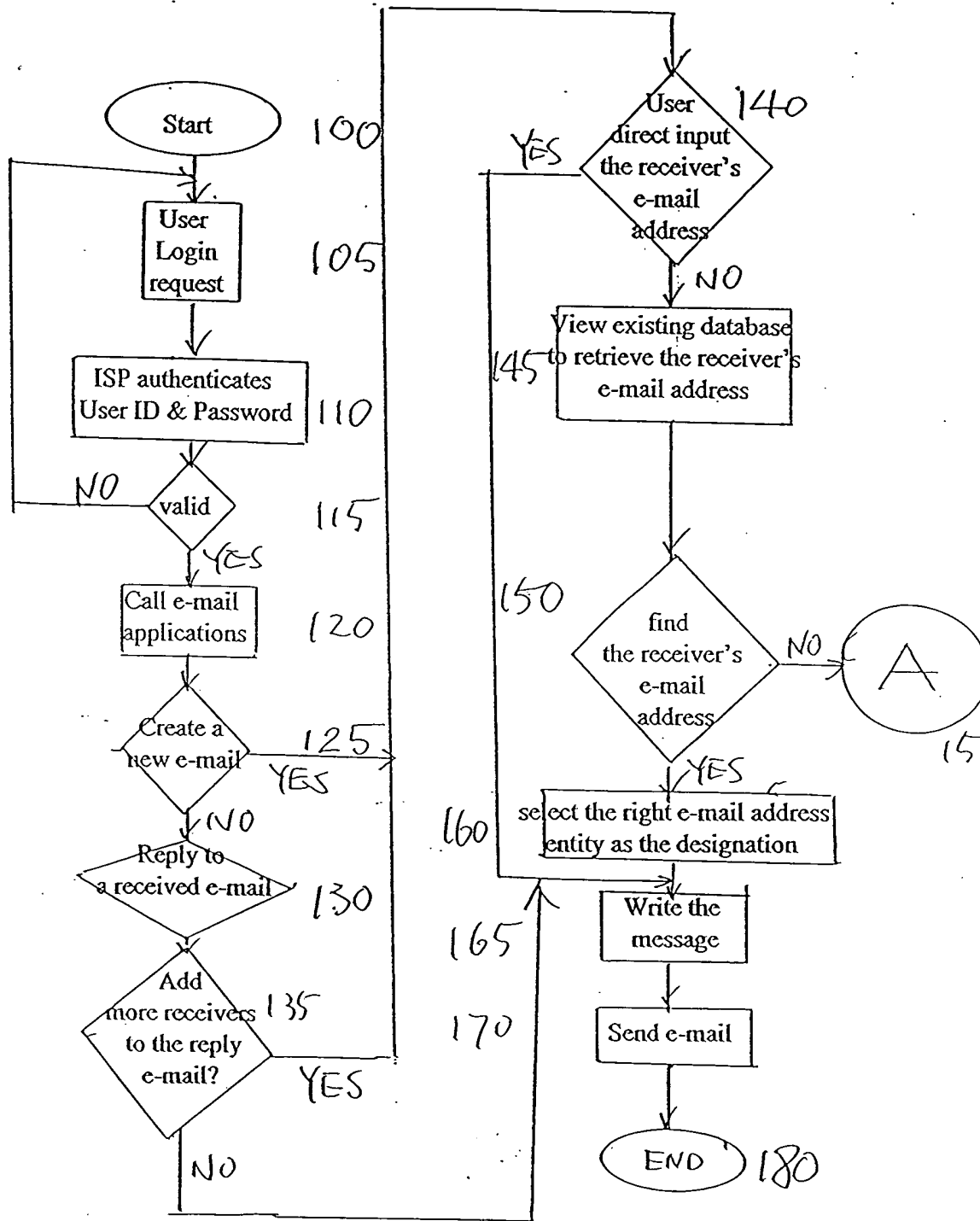


FIG 2A

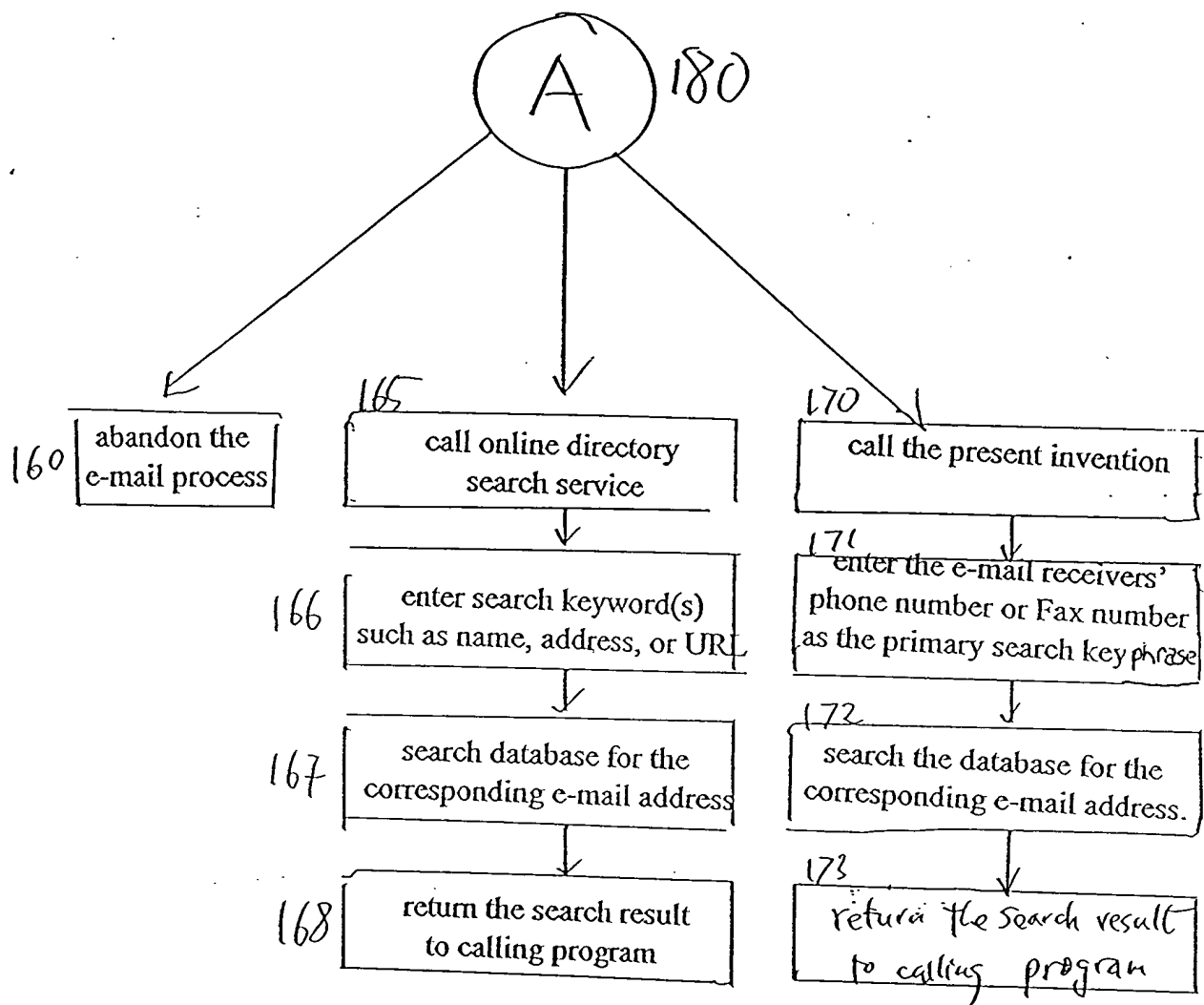
[illegible]

FIG 28

A hand-drawn diagram of a form. The form is a large rectangle. Inside, there is a horizontal input field (a smaller rectangle). Below the input field, the text "INPUT E-mail Address, Phone #, Fax # or WEB site Address." is written. To the right of the input field, there is a small square button containing the word "GO". Two arrows point from the right side of the form to the input field and the "GO" button, labeled "181" and "182" respectively.

181

182

FIG 3A

00585151-050100

183 →

	▼
--	---

 AREA CODE

184 →

	▼
--	---

 COUNTRY CODE

185 →

GO

AREA CODE

GO

FIG 3B

06-03-2007

187

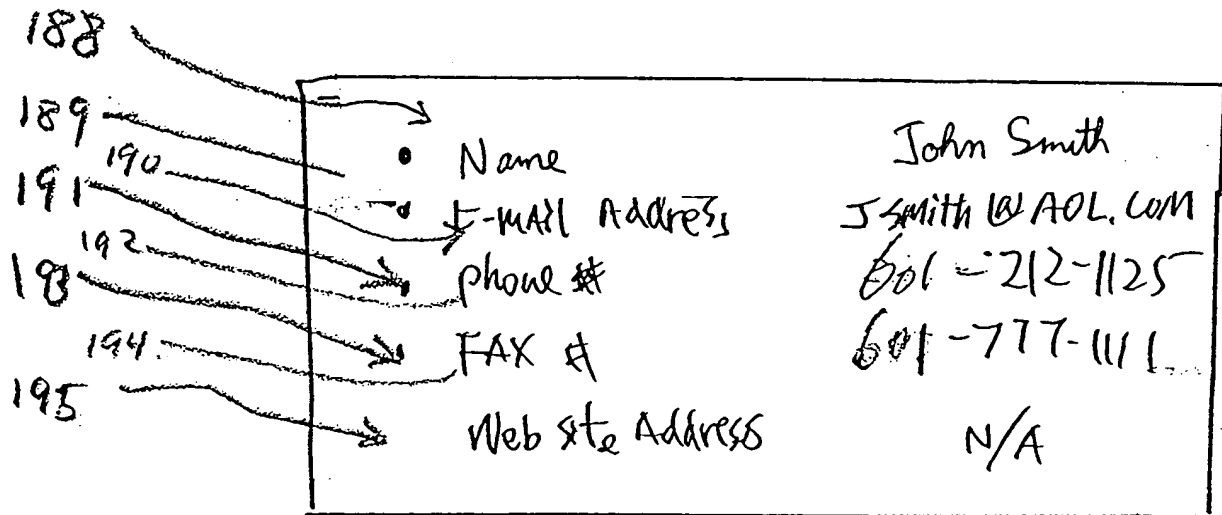


FIG 3C

09585151-090100

09585151-060100

195	NAME	JOHN SMITH
196	E MAIL Address	Jsmith@AOL.com
197	mobile phone #	888-212-2125
198	phone # (Home)	601-212-1125
199	phone # (work)	601-433-7126
	FAX #	601-777-1111
		222 PARK AVE
		Greentown, NJ 02112

Fig 3D

09585151.060100

BEST BUY

121 MARKET ST. Philadelphia

- phone #
- FAX #

BEST BUY

247 Chestnut St Philadelphia

- phone #
- FAX #

BEST BUY

14 Font St Philadelphia

FIG 3F.

09585151.050100

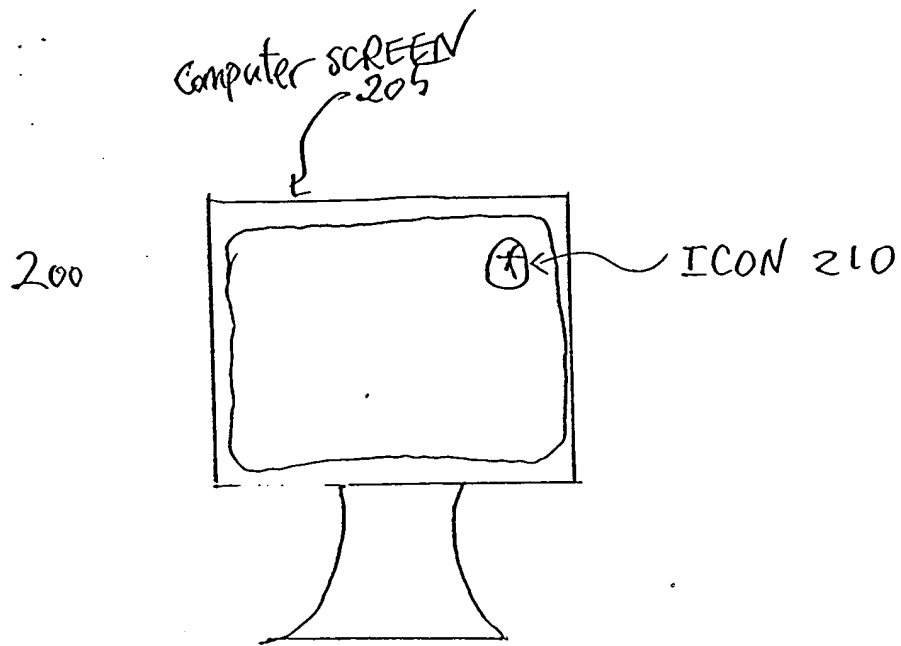


FIG 4A

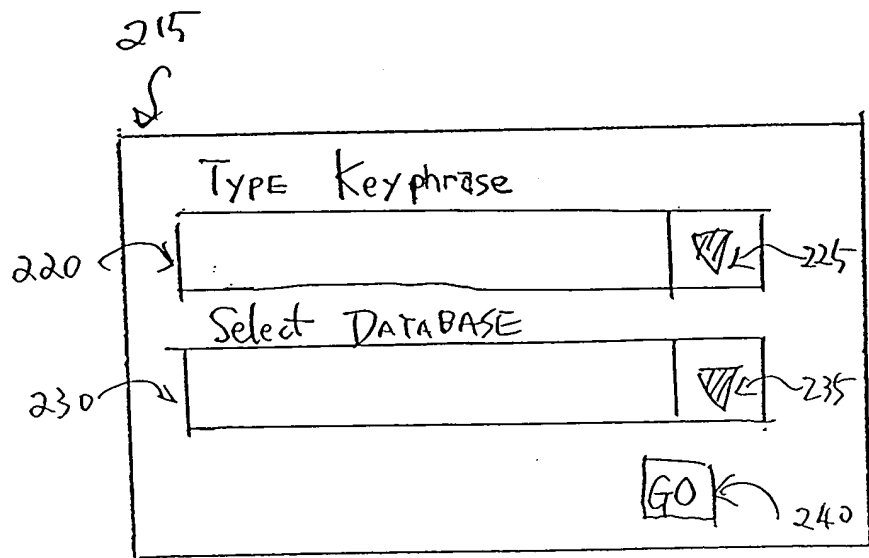


FIG 4B

5

Zimbabwe

Fig 4D

00T090" T5T59560

255~>

- | | |
|------------|-----|
| ◦ E-MAIL | 260 |
| ◦ FAX | 262 |
| ◦ PHONE | 264 |
| ◦ WEB SITE | 266 |

FIG 4F

S

ISP data
John's data
Local database

FIG 4G

KEYPHRASE : MARY ADAMS 21506 CUSTOMER SERVICE 510

TABLE HEADINGS ▼

- account number
- balance
- business address
- business facsimile number
- business phone number
- cellular phone number
- email address
- extension
- home address
- home facsimile number
- home page
- home phone number
- name
- pager number
- stock symbol
- title
- vacation home address
- vacation home facsimile number
- vacation home phone number
- create customized heading

NAME	TITLE	BUSINESS PHONE NUMBER	EXTENSION

FIGURE 5B

OUTGOING TELEPHONE

KEYPHONE: CISCO

504a

504b

504c

504d

504e

504f

NAME	BUSINESS FACSIMILE NUMBER	HOME PAGE	E MAIL ADDRESS	BUSINESS PHONE NUMBER	STOCK SYMBOL

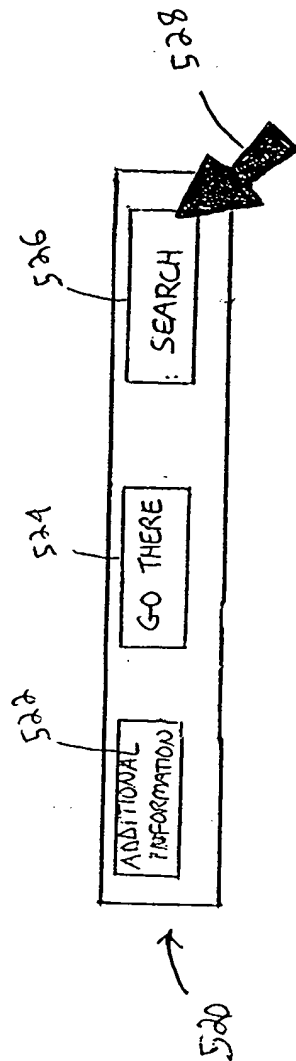


FIGURE 5C

OPTIONAL "TSTSEB" 504b 504c 504d 504e 504f

KEYPHRASE: CISCO 504a

502	NAME	BUSINESS FACSIMILE NUMBER	HOME PAGE	E MAIL ADDRESS	BUSINESS PHONE NUMBER	STOCK SYMBOL
508a	CISCO SYSTEMS, INC	389-476-1212 MAIN NUMBER	WWW.CISCO.COM	EMAIL@CISCO.COM MAIN ADDRESS	389-471-1591 MAIN NUMBER	CSCO
508b	TECHNICAL	389-476-1523 TECHNICAL SUPPORT		TECH @CISCO.COM TECHNICAL SUPPORT	389-471-2936 TECHNICAL SUPPORT	
508c	SALES	389-476-1524 SALES		SALES @CISCO.COM SALES	389-471-1503 SALES	
508d	CUSTOMER SERVICE	389-476-1895 CUSTOMER SERVICE		SERVICE@CISCO.COM CUSTOMER SERVICE	389-471-2001 CUSTOMER SERVICE	

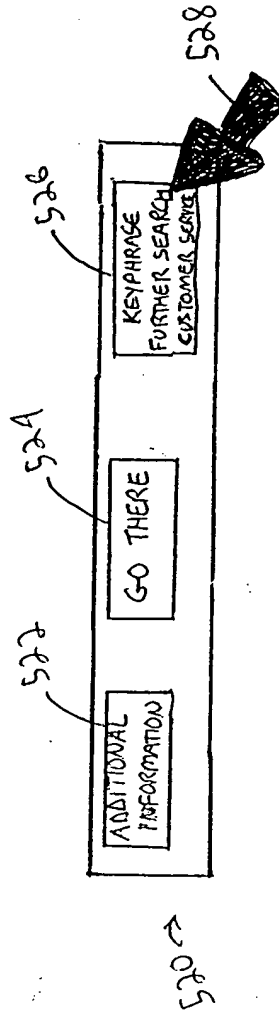


FIGURE 5E

KEYPHRASE : CUSTOMER SERVICE

NAME	BUSINESS FACSIMILE NUMBER	TITLE	EMAIL ADDRESS	BUSINESS PHONE NUMBER	EXTENSION
KATE SKUBIN	389-476-1212 CUSTOMER SERVICE	GROUP DIRECTOR	KSKUBIN@CISCO.COM	389-471-1591 CUSTOMER SERVICE	3113
LISA CARDS	389-476-1212 CUSTOMER SERVICE	CUSTOMER SERVICE REPRESENTATIVE	LCARDS@CISCO.COM	389-471-1591 CUSTOMER SERVICE	3114
ROBIN NOLES	389-476-1212 CUSTOMER SERVICE	CUSTOMER SERVICE REPRESENTATIVE	RNOLES@CISCO.COM	389-471-1591 CUSTOMER SERVICE	3115
FRED KANES	389-476-1212 CUSTOMER SERVICE	CUSTOMER SERVICE REPRESENTATIVE	FKANES@CISCO.COM	389-471-1591 CUSTOMER SERVICE	3118

522

524

526

528

520

ADDITIONAL
INFORMATION

GO THERE
CLICK TO CALL

KEYPHRASE
FURTHER SEARCH

FIGURE 5F